



CHECK US OUT

FALL
2020

Fall 2020: September, October, November

www.heightslibrary.org

Outdoor Programs
For Kids

Online Programs
& Services

2019 Annual Report



Here For You, Wherever You Are!

 Heights
Libraries
Opening Doors, Opening Minds



Welcome Back

When libraries and schools across Northeast Ohio started closing on March 13 due to the COVID-19 pandemic, Heights Libraries made the difficult decision to close its four branches. Over the weeks that followed, staff worked together remotely to figure out how to serve the Cleveland Heights-University Heights community safely.

It was a strange and frustrating time. Our mission, our entire purpose, is to help people, to provide them with free services and materials to improve their lives. How do you do that from a distance, with closed buildings? Well, never underestimate determined library staff.

Since then, we've offered new online services, enhanced eMedia collections, and curbside and lobby pick-up of holds. We've also doubled the number of wireless hotspots available from 40 to 80 so that you can have WiFi where you need it, whether to apply for unemployment benefits or download a movie.

We've figured out how to continue our programs for you safely, whether it is a Zoom book talk or storytime, or an outdoor, socially distanced dance party for kids.

And we are pleased to welcome you back into our buildings for limited computer use on Tuesday, September 15, and for browsing on Tuesday, September 22. See our website at heightslibrary.org for details on our new policies and guidelines for these expanded services.

Be well, and welcome back.

Nancy S. Levin, Director

Check Out the Internet.

Mobile Hotspots are available for check out! Call your branch to put one on hold.

Greater Cleveland Food Bank

Heights Libraries

DRIVE-THROUGH MOBILE PANTRY NOW AT THE LEE ROAD BRANCH

5–7 pm, Sept 28, Oct 26, Nov 23

FREE fresh produce drive-through pick up at the Lee Road Branch for families and individuals in need. Must be 18 years or older. Please bring a photo ID and make sure your car trunk is clean. First come, first served. Rain or shine.

For questions contact Special Projects Manager, Maggie Kinney, at 216-932-3600 x 1290.

Browsing and Computer Use Are Back!

Heights Libraries is pleased to announce it will be expanding services in its four buildings in September to include browsing and limited computer use. Due to COVID-19, however, computer use and browsing will look a little different due to safeguards in place to keep customers and staff as safe as possible.

- **Computer use will begin Tuesday, September 15 by appointment only. No walk-ups.**
- Computer reservations may only be made by phone; walk-ups and online reservations are not available at this time. You may make a reservation by calling any branch, starting September 10. You may have one computer session per day. Sessions last for 45 minutes.
- Browsing will begin the following week, Tuesday September 22.
- Customers must wear masks at all times, and keep six feet of distance from staff and other customers at all times; masks must cover both nose and mouth.

Visit our website for details about new safety procedures and guidelines.

Activity Packs for all ages

Stop by your local branch to pick up a new and exciting Activity Pack every other week this fall! Each Activity Pack will have a variety of fun and educational materials. Packs will feature a combination of coloring pages, early literacy aids, D.I.Y. craft kits, and more. Specially curated Activity Packs will be available for preschoolers and school age children, as well as packs with advanced craft projects for teens. The packs will be available September 18–November 26, with new ones every other week. While supplies last.

Online Programs

Family Zoom Storytime

Wed, Sept 2 – Nov 25 11:00 a.m. on Zoom

Sat, Sept 5 – Nov 28, 11:00 a.m. on Zoom

Want to enjoy storytime from the comfort of your home? Here's your chance! Join us as we read books and sing songs in our Family Zoom storytime. Each storytime has its own registration, and each registration begins two weeks prior to its date. **For children of all ages.**

Local Author Sarah Wiseley Croley

Tues, Sept 29, 7 p.m. on Zoom

Sarah Wiseley Croley reads from her new middle-grade fiction novel *The Gray Lady*, the story of Wanda and her family, who face racial targeting and attacks in 1965. The novel's theme of standing up for racial justice and the value of diversity is inspiring. **Registration begins Sept 15.**

Little Kitchen

Wed, Oct 7 & 21, Nov 4, 3 p.m. on Zoom

Get your hands dirty in this virtual cooking program. We will make easy recipes for sensory items that your preschoolers will love to use and can help you make. Make it with us or make it later. It's all up to you! **Registration begins Sept 23.**

Wisdom Warriors: Parenting and Teaching Black Kids in 2020

Wed, Oct 7, 7 p.m. on Facebook and YouTube

Meet author Mary Cole Watson, former Cleveland Heights High School teacher, who has written her first book *Wisdom Warriors*. This book is a collection of 20 short stories illustrating "culturally difficult conversations" about race for parents, coaches, teachers and school aged children. Watson discusses her book with Library Director Nancy Levin. This program is presented in conjunction with OneCommunityReads.org.

Diversity through the Arts

Sat, Oct 10, 2 p.m. on Zoom

The Diversity Center of Northeast Ohio is offering a Diversity Through the Arts event for students in grades K – 5—virtually! Students will receive instructions for a hands-on art project and a recorded reading of *All Are Welcome Here* by Alexandra Penfold for inspiration. Craft supplies, available for pick up at the Noble branch or delivery, and video instructions will be shared starting Sept 26. The live Zoom event on Oct 10 will give kids the chance to show off their artistic creation and join an exciting discussion of inclusion, identity, and diversity. Join us for socially distanced socializing that celebrates our community! **Registration begins Sept 26.** This program is presented in conjunction with OneCommunityReads.org.

Outdoor Programs

For all outdoor programs, following CDC safety guidelines, a mask is required for anyone over two years old, and participants must maintain six feet of distance.

PEACE Park Rocks

Everyday, Dawn to Dusk at Coventry

This fall, take a socially distant stroll through the Library's PEACE Park to look for hidden, painted rocks. You can join the scavenger hunt by visiting the Coventry Branch to pick up your own rock to decorate and hide. Make sure to check out our social media to see if you rock was found! **For families and kids of all ages.** #PeaceParkRocks

Kids Cafe Grab and Go Meal

Saturdays, Oct 3 – Nov 21, 1:30 pm

Noble and Lee Road

Youth between the ages of 0 – 18 or their adults can pick up a free, nutritious meal courtesy of the Greater Cleveland Food Bank. Lunch bags will be handed out in the front yard of the Noble Neighborhood Branch. At Lee Road, lunch bags will be distributed from library parking lot.

Socially Distant Dance Party

Sat, Sept 12, 10:30 a.m. at Noble

Calling all party people for some moving, dancing, and shaking! Preschoolers and their families are invited to a rad, socially distanced dance party. This outdoor event will help kids practice distancing while connecting with but apart from their peers through safe dancing and movement. For the safety of all, children should be able to follow simple directions or be small enough to need help moving far on their own. Weather permitting. **Registration begins August 29.**

PEACE Park Disc Golf

Thurs, Sept 17, 2 p.m. at Coventry

In Disc Golf, participants use a flying disc (Frisbee) and try to hit a target in the fewest number of throws possible. Participants are encouraged to bring their own discs and there will be a limited number of discs available to borrow. **For families and kids of all ages.**

Sidewalk Chalk Art Gallery

Fri, Sept 25, 12 p.m. at Coventry

Let your creativity flow and help us turn the sidewalk into an art gallery! Each artist will be given their own sidewalk square and 4 pieces of chalk. **Registration begins Fri, Sept 11.** For families and kids of all ages.

Outdoor Family Storytime

Fri, Sept 25, 3 p.m. at Lee Road,

corner of Corydon & Lee Road

Tue, Oct 6, 6 p.m. at Lee Road

Fri, Oct 23, 3 p.m. at Lee Road

We're going to ease back into storytimes in the great outdoors at the Lee Road branch! Bring a blanket to sit on and join us for stories, songs, and rhymes. Each storytime



1000 Books Before Kindergarten is a nationwide program that helps build strong early literacy skills by encouraging parents and caretakers to read 1,000 books with their

children before they begin attending kindergarten. Participants can track their progress and earn prizes along the way! Register through Beanstack by going to heightslibrary.beanstack.org or by downloading the "Beanstack Tracker" from your app store and searching for "Heights Libraries." **For infants through children not yet in kindergarten.**

has its own registration, and each storytime's registration begins two weeks prior to its date. Weather permitting. **For children of all ages.**

National Library Card Sign Up Month Celebration

Sat, Sept 26, 11:30 a.m. at Noble

Celebrate the end of National Library Card Sign Up Month with a fun, outdoor, grab and go, giveaway event! Free books, library card sign ups, resources, and prizes will be available in the front yard of the Noble Neighborhood Branch. **For families and kids of all ages.**

Neighborhood Stroller Scavenger Walks

Weds, Sept 2 & 16, 10 a.m.

(rain date: Fri, Sept 4 & 25 1:30 p.m.)

at University Heights

Join the UH branch in a series of fun stroller scavenger hunts. Meet at the library to pick up your scavenger hunt sheet and join us as we stroll the beautiful streets of University Heights. Each walk will be a different theme. Walk will start and end at the UH branch. The library will have book bundles available after each walk that highlights the walks theme.

September is National Library Card Sign Up Month!

Visit heightslibrary.org to learn how to get your child a card.

Programs for Children

Help with School and Learning

Tutor.com

Heights Libraries has partnered with Tutor.com to assist students in grades K – 12 as they continue learning from home. Tutor.com is a one-to-one online tutoring service connecting students to qualified tutors from any internet-enabled device seven days a week, from 2 – 9 p.m. Students (and parents, too!) can get help with any kind of academic question in math, science, English, social studies and writing. Tutor.com also supports students through online drop-off writing review, practice quizzes, video lesson libraries, and The Princeton Review® SAT®/ACT® Essentials test prep.



Pick-Up Printing for Students

Online learning requires a lot of screen time, but sometimes good old-fashioned pencil and paper is the best way to tackle a math activity or complete a short reading assignment. Heights Libraries is offering a new pick-up printing service at each branch for students. Simply email your print request to the branch of your choice and staff will reply when your print out is available to pick up at that location. Save the addresses in your email account and give your eyes and technology a break!

Coventry – covyouthreference@heightslibrary.org

Lee Road – youthreference@heightslibrary.org

Noble – nobyouthreference@heightslibrary.org

University Heights – uhyouthreference@heightslibrary.org

Online Program

Discord Server

Are you missing your favorite hang-out spot? Do you fondly reminisce about library programs? Join our Teen Discord Server to connect with your library friends and staff online. Send messages, share videos, and post your best memes. Participate in challenges, video chats, and games. Defend the honor of your favorite Anime. Tell your friends what video games people need to be playing, and what books they need to be reading. It's your SPOT, now online. Send us an email at teen@heightslibrary.org to get the details!



Outdoor Programs

Outdoor Button Making

Thurs, Sept 17, 3 p.m. at Lee Road

Stop by the Lee Road branch's front terrace from 3 – 4 p.m. to create your own two-inch buttons. We'll have

Programs for Teens

artwork you can use, or you can design your own. While this is outdoors, following CDC safety guidelines, a mask is required, and participants must maintain six feet of distance. Weather permitting.

An Attitude of Gratitude

Tues, Nov 24, all day at Lee Road

Chalk the Lee Road branch walk and tell us what you are grateful for this year. You can draw a picture, write a poem, or just a word. Chalk will be available on the sidewalk by the Lee Road parking lot. If the weather doesn't cooperate, you can pick up a paper in the lobby to share on social media instead.

Programs for Adults

Outdoor Programs

Our PEACE Park Needs You

Every Day, Dawn to Dusk at Coventry
Be a Heights Libraries PEACE Park Weeder! Buckets with tools and gloves are available at the Coventry Branch whenever we are open. We need your help to keep the PEACE Park beautiful. Staff can guide you on what and where to weed.

Outdoor Tai Chi and Qigong

Wed & Sat, Sept 9-Nov 25, 10 a.m. at Coventry

Practitioner Robert Jaffe will offer socially distanced outdoor Tai Chi and Qigong at the Coventry Peace Arch, weather permitting. While this is outdoors, following CDC safety guidelines, a mask is required and participants must maintain six feet of distance.

Online Programs

If you would like to attend one of our online programs being held on Zoom, please be sure to register for the program at heightslibrary.org with your email address so our program staff can contact you with login instructions. Facebook Live events do not require registration, and can be found on our Facebook page at www.facebook.com/heightslibrary.

Exploring the Heart of Dying Through Courageous Conversation

Tue Sept 8, Oct 13, Nov 10, 7 p.m. on Zoom

Discussion group around a variety of end-of-life issues led by Adaire Petrichor, death doula, hospital chaplain, and hospice volunteer. **Registration opens two weeks before each meeting.**

Murder Between the Pages

Tues, 7 p.m. on Zoom

Join us for a true crime book discussion, in partnership

We're here for kids!

Now is the perfect time to help your child access eBooks and audiobooks from the safety of your home.

If you have a tablet or a smartphone, you can access our eMedia collection by downloading the Libby App from the App Store.

Your Heights Libraries card will get you instant access to the CLEVNET eMedia collection of audiobooks, eBooks, videos, magazines, and music.

If you don't have a CLEVNET library card, you can sign up for an Instant Digital Card at heightslibrary.org under the digital services tab.

We're here for you, wherever you are.

Heights Libraries
Opening Doors, Opening Minds
www.heightslibrary.org

CLEVNET
library cooperation

Available on the App Store

GET IT ON Google play

Here For You Wherever You Are

with Mac’s Backs Book’s on Coventry. Borrow the book or buy from Mac’s Backs at 20% off. **Registration begins two weeks before each session.**

Sept 8: *Cold Cases: A True Crime Collection: Unidentified Serial Killers, Unsolved Kidnappings, and Mysterious Murders* by Cheyna Roth, who will join us for the discussion.

Oct 13: *The Good Nurse: A True Story of Medicine, Madness, and Murder* by Charles Graeber

Nov 10: *Tinderbox: The Untold Story of the Up Stairs Lounge Fire and the Rise of Gay Liberation* by Robert W. Fiesler

Lee Road Knitting Night

Tues, Sept 8 & 22, Oct 13 & 27, Nov 10 & 24, 6:30 p.m. on Zoom

Learn how to knit or work on a project. Experienced knitters and newcomers are welcome as well as children with parents.

Tech Talks

Wed, Sept 9 & 23, Oct 7 & 21, Nov 4 & 18, 4 p.m. on Facebook Live

Join the Tech Trainers to learn about timely technology topics, including streaming services, buying tech, and more. Can’t watch it live? Check out the Library’s Facebook and YouTube pages for recorded Tech Talk sessions.

1619 Project Discussion

Thurs, 6:30 p.m. on Zoom

The 1619 Project is an initiative by The New York Times that re-examines the history, and lasting influence, of American slavery. Article packets are available for download at heightslibrary.org or on the lobby display at the Lee Road branch. Registration begins two weeks before each session. Part of the One Community Reads program series.

Sept 10: Teaching Slavery

Oct 22: Race and Elections

Nov 12: Slavery and Capitalism

Virtual Lunchtime Yoga with Kelly

Fri, Sept 11 - Nov 27, 12 p.m. on Facebook Live

Join yoga instructor Kelly Jensen for Virtual Lunchtime Yoga! Jensen will create an interactive environment and cater the session to everyone’s needs, so be ready to participate.

Local Author Kathy Ewing

Tues Sept 15, 7 p.m. on Zoom

Kathy Ewing reads from her new book *Lead Me, Guide Me: The Life and Example of Father Dan Begin*. Meet or renew

your memories of Father Begin, who dedicated his life and generous spirit to people in and around Cleveland. **Registration begins Sept 1.**

Appy Hour

Wed, Sept 16, 30; Oct 14 & 28; Nov. 11; 4 p.m.

Join the Tech Trainers on Facebook Live at 4pm to learn about apps to try on your Apple and Android smartphones and tablets. Can’t watch it live? Check out the library’s Facebook and YouTube pages for recorded Appy Hour sessions.

Noble Needles Knitting Circle

Thurs, Sept 3 & 17, Oct 1 & 15, Nov 5 & 19, 6:30 p.m. on Zoom

Come and learn how to knit or work on a project. Experienced knitters and newcomers are welcome as well as children with parents.

Through the Ivory Curtain: African Americans in Cleveland Heights, 1900-1960

Saturday, Sept 19 at 3 p.m. on Zoom

Mark Souther, professor of History at Cleveland State University and member of the Cleveland Heights Landmark Commission, reveals the little-known history of African Americans who lived in Cleveland Heights long before the organized fair housing and community integration movements of the 1960s-70s.This lecture will be hosted on Zoom, and is presented in conjunction with the Cleveland Heights Historical Society, the Cleveland Heights Landmark Commission, and Heights Libraries. **Registration begins Sept 5.** Part of the One Community Reads program series.

Political Book Club

Thurs, 7 p.m. on Zoom

Do you like talking about politics? Do you like books? Here’s the best of both worlds. **Registration begins two weeks before each session.**

Sept 24: *Too Much is Never Enough* by Mary Trump

Oct 29: *White Fragility* by Robin DiAngelo

Nov 26: Post Election News and Events

Virtual Trivia Night

Wed, Oct 21, 7 p.m. on Zoom

Join Steve from the Noble branch for a Virtual Trivia Night! Team up with friends and family to prove you know the most about Disney movies, pop stars, U.S. history, and wide range of other family-friendly topics. **Registration begins Oct. 7.**

Heights Libraries
Annual Report 2019

Dear Cleveland Heights–University Heights Community,

With 2020 such a challenging year so far, it’s been a bit of a relief for us to think back to our 2019 achievements, which were many and meaningful.

What really struck us as we were looking over that busy year was how we managed to greatly expand the way we support our community while continuing to offer traditional library services at our four neighborhood libraries.

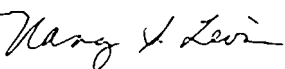
A case in point is our 2019 circulation. A whopping two million items went out to the community, our highest number ever. Those two million items included not only print books, DVDs, and music CDs, but also digital resources like eBooks, audiobooks, and streamed movies and music, and tech items like WiFi hotspots and portable media players like Playaways and Wonderbooks. And for the first time, sports equipment was made available for checkout for customers to use in the Coventry PEACE Park.

Our traditional computer classes continued, with 1,854 customers attending. Our tech trainers expanded the reach of that teaching, and took those classes out of our buildings, however, with our mobile classroom equipment, enabling us to reach 411 more customers at senior centers and other nearby facilities.

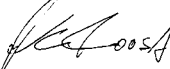
Reference services were as popular as ever, with 593,736 interactions, meeting the informational needs of residents. We discovered in 2019 that many members of our community were also in need of food, and we met those needs with the help of the Greater Cleveland Food Bank and dedicated library volunteers.

Our youth services staff continued to focus on early and school-age literacy with storytimes, after-school programs, and summer reading programs. They also realized that early literacy services could reach even more of the children and caregivers who truly need them if those services could go mobile. That’s how the Early Literacy Kits for WIC (Women, Infants, and Children supplemental nutrition program) Offices project began.

You can read about more of our innovations and expanded services on the following pages, as well as see how our more traditional services held steady through 2019. As the needs of our community change and grow, we’ll be ready to grow and change, too, but we’ll never stop being your local neighborhood library.



Nancy Levin
Director, Heights Libraries



Jim Roosa
President, Heights Libraries
Board of Trustees

Heights Libraries Board of Trustees 2020

Jim Roosa, President
Patti Carlisle
Max Gerboc
Gabe Crenshaw

Annette M. Iwamoto
Dana Fluellen
Vikas Turakhia

Highlights 2019

Two Million Circulation

The Library reached a circulation milestone in 2019, topping 2 million items circulated. This number includes all collections, both physical and digital, and is a testament to the vitality of our Library.

Financial Award

The Government Finance Officers Association of the United States and Canada (GFOA) awarded a Certificate of Achievement for Excellence in Financial Reporting to the Cleveland Heights-University Heights Public Library for its Comprehensive Annual Financial Report for the year ended December 31, 2019.

Diversity Awareness Training for Staff

All staff received “Groundwater” training from the Racial Equity Institute of Greensboro, North Carolina. The managers and trustees participated in a two-day “Phase-One” training from the same organization. This kicked off a Diversity Audit that is being conducted by the Library with assistance from the locally owned Compass Consulting.

ULead Staff Leadership Program

The ULead Staff Leadership program is a way to gather ideas for future Library projects, encourage cross departmental relationships, and develop leaders in the organization. The 2019 ULead team developed Early Literacy Kits for WIC (Women, Infants, and Childrens nutrition program) recipients. The team researched and designed this new service with funds provided by the FRIENDS of Heights Libraries.

Greater Cleveland Food Bank Partnership Expanded

In May, we became a Mobile Pantry distribution site for the Greater Cleveland Food Bank (GCFB). Free fresh produce was distributed outdoors at the Coventry Branch through September and in October, the operation moved indoors at the Lee Road Branch. The Mobile Pantry served 1,394 people.



New LGBTQ+ Services

The LGBTQIA Beyond Binaries Discussion Group moved from the LGBT Center of Greater Cleveland to the University Heights Branch in May 2019. The Lee Road hosted the Library's first Drag Queen Storytime, which proved very popular with 109 children and caretakers in attendance.

Highlights 2019

New Book Bike

The former book bike was retired and a new one purchased with funds from the FRIENDS. The new bike has a trailer that accommodates more books and has a designated staff rider. From May through September, the book bike attended 13 community events and interacted with more than 500 customers, giving away hundreds of free books.



The 1619 Project

Adult Services launched discussions on the 1619 Project, an ongoing project developed by The New York Times Magazine in 2019 with the goal of re-examining the legacy of slavery in the United States. Over 170 people attended the two discussions in 2019, and more are scheduled for 2020.

NEA Big Read

In partnership with the Center for Arts Inspired Learning, local libraries, and nonprofit organizations, Heights Libraries participated in the 2019 NEA Big Read of *Citizen: An American Lyric* by Claudia Rankine. Heights Libraries hosted a live stream of the kick-off event with the author on January 23. Programs continued through the month of February and culminated with a county-wide poetry slam at the Cleveland Museum of Art on March 9.

Community Read, Community View: *One Tough Poet* Screening

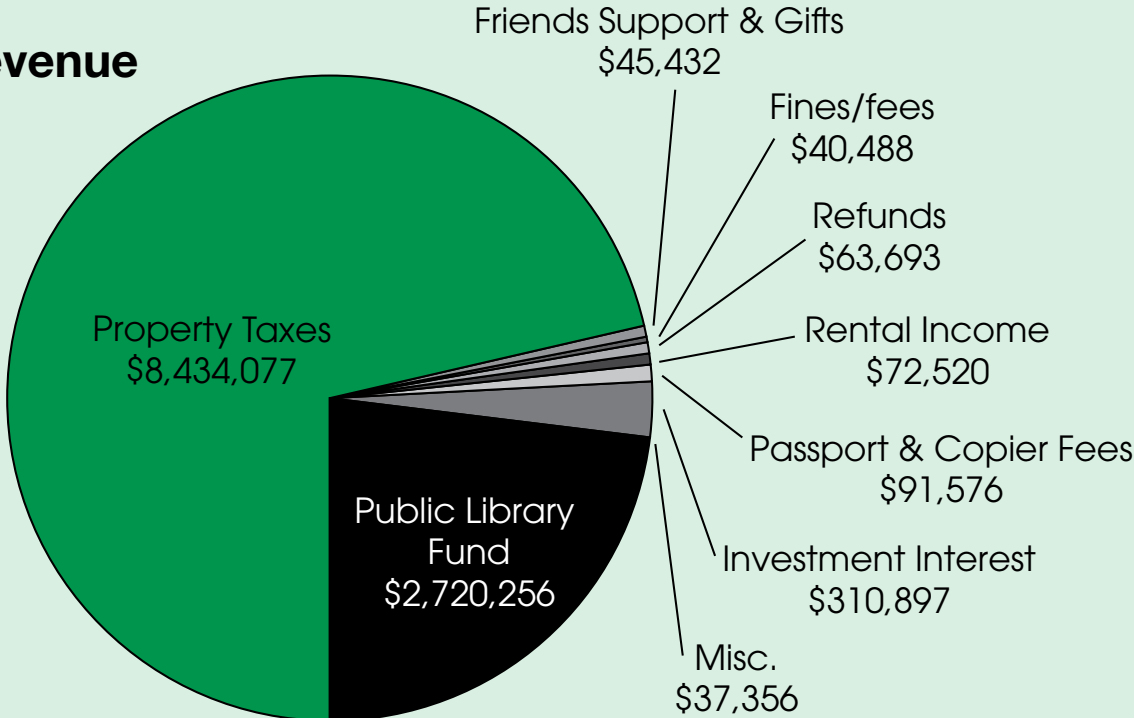
Shaker Heights native and Academy Award-nominated filmmaker Jim Wolpaw presented his documentary about Daniel Thompson, a Cleveland Heights poet. Thompson died in 2004 and the film took over ten years to complete. It focused on Thompson, who was a social activist and cultural hero to many, as well as a poet.

Summer Reading Expansion

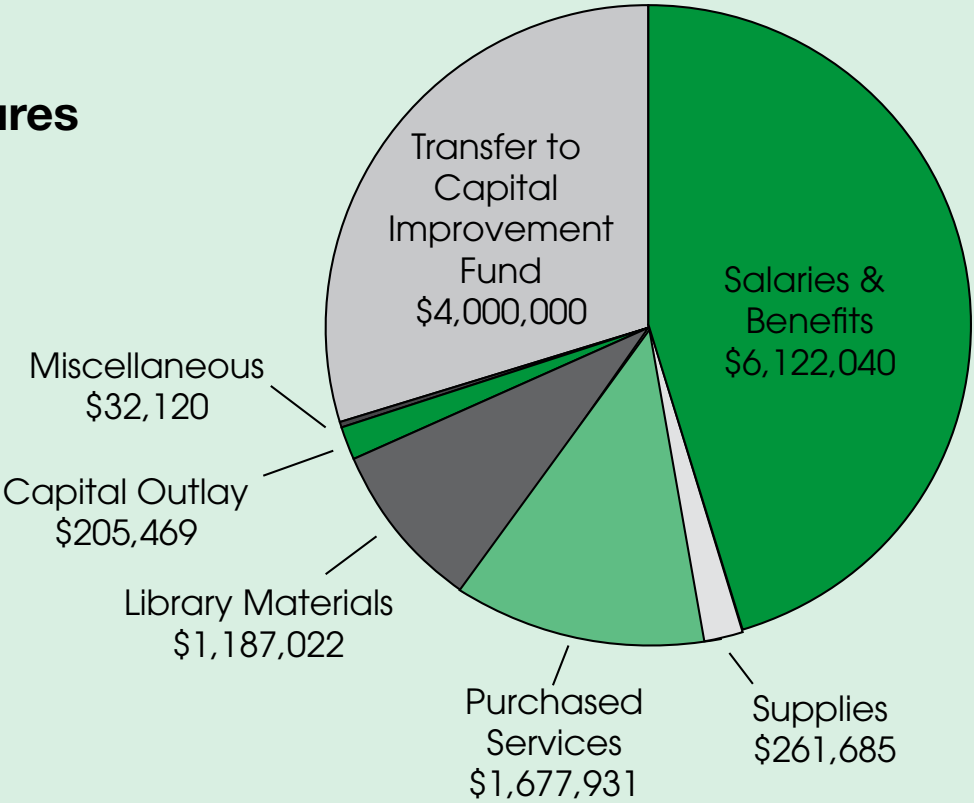
To expand the reach of the Summer Reading Program, preschools and daycares were able to participate in a modified version of the larger program. A Winter Reading Program, began in December. Noble offered a series on Kindergarten Readiness.

Financials

2019 Revenue



2019 Expenditures



The 2019 Numbers



12,116
Number of
Hours all 4
Branches
Were Open



1,858
Meeting
Room Uses



462
Outreach Visits
Reaching a total of
13,473 people



2,072,833
Items Circulated



11,806
Study Room
Reservations



1,843
Passport Service
Appointments



203,701
Electronic
downloadable
film, music, audio
books, ebooks,
magazines



714,736
Visitors



490
Volunteer Hours



6,309
Library Programs
with a total of
108,723 attendance



47,475
Library Card
Holders



1,368
Items Delivered
to home-bound
individuals



593,736
Reference
Transactions
phone and
in-person



1,538
Youth Summer
Reading
Participants



270,274
Computer Usage



1,013
Summer
Lunches Served

Friends of the Heights Libraries 2018 – 2019



Volunteers

Volunteer Hours: 6,442
Volunteers: 147

Membership

427 active FRIENDS members

• Individual	226	• Patron	30
• Family	55	• Ind. Lifetime	73
• Couple	43		

Activities and Sponsorships

- Mega Book Sales in May and December
- First Friday Book Sales each month
- African-American Read-In in February
- Cleveland International Film Festival in March
- My Favorite Poem Project in April
- Heights Art Haiku Death Match
- Reaching Heights Spelling Bee in April
- Teacher's Book Sale in August
- Heights Community Congress Home Tour Staffing in September
- Indigenous Peoples Read-In in October
- Urban Winery FRIENDS Members Thank You
- FRIENDS Members can attend Dobama Theatre dress rehearsals for free
- Scholarships for Library Science Students
- Citizenship Classes at the Noble Branch
- Welcome Hub at Noble Branch
- Driving Program for New Citizens
- Teen Digital Lab at the Lee Road Branch
- Harvey and FRIENDS Book Vouchers provided to Adult Summer Reading Program
- Library Staff Rewards & Recognition
- Library Staff National Travel/conference support for professional development
- Staff Wellness Incentive Program
- Book Donations to: Little Free Libraries, Metro Health, Lorain County Correctional Institute, Sisters of Charity, Juvenile Detention Center, the Cleveland Women's Homeless Shelter, Lutheran Metropolitan Ministry Men's Shelter, Seeds of Literacy, St Philomena's Food Program, Noble Branch Book Giveaway, Cleveland Hts. Small Business Celebration, Cleveland and CH-UH Schools, Veteran's Hospital, Rainey Institute, University Settlement, and many others.

Financials for Fiscal Year 2018 – 19

Total Income was \$69,894. Earned income was \$57,683, which included book sales of \$51,566. Merchandise sales, vending commissions, interest income and FRIENDS events provided the balance. Our contributed income total of \$12,211 came from membership dues and donations.

Total expenses and grants totaled \$65,071 in FY 2018-19. Donations to the library and library related entities of \$50,147 were allocated as follows:

- | | |
|---|--|
| • Director's Discretionary Fund: \$2,400 | • Teen Digital Lab Interns: \$2000 |
| • Library Staff Support, Development & Recognition: \$3,500 | • Reaching Heights Spelling Bee: \$500 |
| • General Library programming \$15,500 | • Scholarship Awards for Library Science Students: \$1,500 |
| • Library Levy Committee: \$2,000 | • Heights Arts Haiku Death Match: \$500 |
| • English Classes at Noble Branch: \$3,000 | • Replacement Book Bike: \$1,000 |
| • Citizenship Classes Noble Branch: \$4,460 | • Teen Art/Heights Arts Sidewalk Panel: \$2,000 |
| • Driving Program for New Citizens: \$1,125 | • Culinary Literacy Cart: \$662 |
| | • New Outreach Van: \$10,000 |

Fund for the Future of Heights Libraries 2019



The Fund for the Future of Heights Libraries' (FFHL) total 2019 assets equaled \$63,240.95, which is an \$11,543 increase (18 percent) over 2018.

FFHL's primary revenue sources are profits from its annual Honor Roll Dinner, individual donations from the Board and community members, and the interest on the Cleveland Foundation fund. Chen Li Wan donated \$5000 through a Cleveland Foundation donor advised fund.

Hugh Weinberg continued to serve as president of the Board of Directors in 2019. Courtney Eaton rolled off the board after six years as treasurer. FFHL is very appreciative of Eaton's dedication to the Library and the foundation. We also said goodbye to Susan Jannsen, Adaora Schmeidl, and Esther Moss who each have also served for six years.

FFHL's mission statement continues to be "Creating an endowment to support Heights Libraries buildings, property and services for future generations. Gifts are invested for secure and conservative growth within the Cleveland Foundation."

2019 Board of Directors

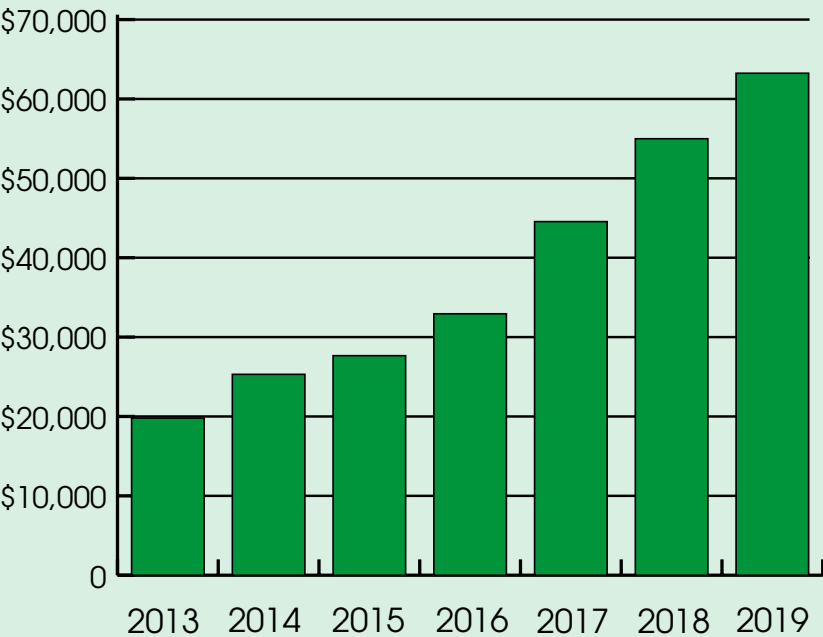
OFFICERS:

Hugh Weinberg, President	Jackie Nachman, Corresponding Secretary
Courtney Eaton, Treasurer	

MEMBERS:

Sydney Benson	Chris Mentrek, President, Library Board of Trustees
Ray Gonzalez	Nancy Levin, Director Heights Libraries
Chase Klingenstein	
Renee Lewin	
Karey Werner, Ex officio	

Fund for the Future of Heights Libraries Assets



Cleveland Heights-
University Heights
Public Library
2345 Lee Road
Cleveland Heights, OH 44118

Non-Profit
U.S. POSTAGE
PAID
Permit No. 1787
Cleveland, OH

Check Us Out

is published four times a year for the customers of the
Cleveland Heights-University Heights Public Library.

The Board of Trustees

Patti Carlyle	Annette Iwamoto
Gabe Crenshaw	James Roosa
Dana Fluellen	Vikas Turakhia
Max Gerboc	

Director

Nancy Levin

Closings

Thurs & Fri, Nov 26 & 27, Thanksgiving



Proud member of



Civic Engagement

Heights Libraries Board Meetings

Mon, 6:30 p.m.
Sept 21, Oct 19, Nov 16
Via Facebook Live

Lobby Service

Lee Road

2345 Lee Rd.
(216) 932-3600

Tues & Thurs, 1:30-9 p.m.
Wed, Fri & Sat, 12-5 p.m.

Seniors-Only Hours

from 10 a.m.-12 p.m.
Wed, Fri & Sat

Noble Neighborhood

2800 Noble Rd.
(216) 291-5665

Tues & Thurs, 1:30-9 p.m.
Wed, Fri & Sat, 12-5 p.m.

Seniors-Only Hours

from 10 a.m.-12 p.m.
Wed, Fri & Sat

Coventry Village

1925 Coventry Rd.
(216) 321-3400 Voice
(216) 321-0739 TTY

Tues & Thurs, 1:30-9 p.m.
Wed, Fri & Sat, 12-5 p.m.

Seniors-Only Hours

from 10 a.m.-12 p.m.
Wed, Fri & Sat

University Heights

13866 Cedar Rd.
(216) 321-4700

Tues & Thurs, 1:30-9 p.m.
Wed, Fri & Sat, 12-5 p.m.

Seniors-Only Hours

from 10 a.m.-12 p.m.
Wed, Fri & Sat

All branches are closed Sunday & Monday.