Noble Branch Survey Results

Winter 2021
Noble Branch in CH city
Survey received 468 responses

How familiar with Noble?

- Not familiar: 198
- Sort of familiar: 98
- Very familiar: 173
Survey

How did you use the branch pre-COVID?

- Checking out materials – 308 (66%)
- Reading/browsing – 220 (47%)
- Attending adult programs – 84 (18%)
- Attending kids or teen programs – 47 (10%)
- Attending baby/toddler/preschool programs – 30 (6%)
- Using the computers – 113 (24%)
- Doing research or writing – 61 (13%)
- Relaxing/spending time someplace other than home – 112 (24%)
Responses indicate we need more space
Comment specifics

- Great staff
- Heart of neighborhood
- Outdoor space to sit
- More computers
- Age appropriate service areas

- More programs needed
- Classroom (ESL)
- Business support
- Accessibility-without stairs/elevator
- Can we have a drive up book pick-up?
Need separate spaces for early childhood, school age, and teens

- Important place for children of Noble, Oxford, and Monticello schools, home-schooled
- Computers too
- Refugee hub/ESL
Concerns from comments

- Taxes
- Lose hub of neighborhood - don’t close
- Lose warm cozy
- Behavior
- Noise-separate quiet space
- Computers
- Need more books
- Not enough parking
Keep historic character

- Built in 1937, designed by Walker and Weeks
- Warm, cozy
Currently have money saved

- No new taxes needed
- Building and Repair Fund
- Applying for grants
- More space = more staff but we are very efficient.
Neighborhood-Noble Corridor

• Very important to keep Noble Road vibrant
• North of Mayfield needs computer access
• Walkable
• Economic Development
• Meeting/gathering indoors and out
• Placemaking
Future Heights study

• See 91 page study from Future Heights

Recommendations from Noble Corridor study

- Civic Life—a place for people
- Attractive, enticing, vital
- Serve all ages
- Meeting, voting, learning, celebrating, growing
Now what?

- In negotiations to buy more property
- Library will keep listening
- Stop by Noble Neighborhood branch or watch library website for new information
- Next step: Visioning with community
- Any questions?
- Contact: director@heightslibrary.org